Thank you for choosing the Gulf Air Falconflyer programme, which aims to bring you an ever increasing range of benefits and rewards whenever you fly with Gulf Air. In the following pages you will find all the information you need to take full advantage of those benefits.
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Your membership card, what it means and how to use it

Your membership card is all you need to access the many special privileges that are available to you.

In order to be recognised as a Gulf Air Falconflyer at every stage of your journey, it’s important to make sure that your membership number is quoted whenever a reservation is made, and that the name in the booking is exactly the same as the name on your card.

Also, please remember to present your card at check-in. This way, you can be sure of receiving all the rewards and benefits that are due to you.

There are four levels of membership in the programme - Blue, Silver, Gold and Black.

The more you fly, the faster you achieve those higher levels and the extra benefits that they bring.

Temporary card

Another easy way to join Falconflyer Programme is the temporary cards. Temporary cards are available onboard, at our airport lounges, airport check-in counters and our local sales offices. All you have to do is request one from the staff and you are a member.

The card has its unique numbers that can be quoted while checking-in for any Gulf Air flight.

This will enable you to earn miles for your flight immediately. Information on how to join and an easy guide to activate your account are available at the back of the card.
Enhancing

The benefits of your membership

- Denotes a benefit for all members.
- Denotes a benefit for Silver, Gold and Black card holders.
- Denotes a benefit for Gold and Black card holders.
- Denotes a benefit for Black card holders only.

Miles
You can earn miles whenever you fly on Gulf Air or on code-share services with Gulf Air flight numbers. You can also earn miles by using selected services from our programme partners – see pages 22-34 for more information. Nominated family members can even earn miles on your behalf. More information can be found on page 6. Moreover, you can enhance your account by buying and transferring miles. More information can be found on page 18.

Life of miles
Miles are valid for a period of three (3) years from the date on which a member undertakes the relevant flight or enters into the applicable transaction with a relevant partner. Unused miles will expire at the end of such validity period.

Advance seat selection
You’re welcome to select a specific seat when you make a reservation, subject to availability. That way you can sit next to an aisle or a window, as you prefer.
Falconflyer Zone
Our award-winning members’ newsletter, will keep you fully informed of all the latest developments, benefits, offers and promotions.

Quick redemptions
Subject to redemption seat availability, you can book your reward flights and travel at very short notice. Blue card holders can book 14 days before travel for the regular number of miles, or between 14 days and till the flights are open for sale in the system with a fee of US$ 20 or surrender of 3,000 miles if the booking is done through a Gulf Air local office or through our World Wide Contact Centre. Silver card holders can book four days before travel for the regular number of miles, or between four days and till the flights are open for sale in the system with a fee of US$ 20 fee or surrender of 3,000 miles if the booking is done through a Gulf Air local office or through our World Wide Contact Centre.

Gold and Black card holders can book any time before departure as long as the flights are open for sale in the system with no fees or additional miles to pay if the booking is done through a Gulf Air local office or our through our World Wide Contact Centre.

There are no deadlines or booking fees when you book online for all levels.
Your own website
At the Falconflyer website which is accessed via gulfair.com/ffp you can find out everything you need to know about the current status of your account and also check all the latest news and special offers. This is a secure section where you will need to provide a username and password to log in.

Redemption for excess baggage at the Airport
You can redeem your Falconflyer miles to pay for excess baggage at the Airport. For more information, visit gulfair.com/ffp
You’ll find the required miles for redemption on page 50.

Family accounts*
Nominate up to eight immediate family members and they can earn 70% of the regular mileage award on your behalf every time they fly - even if they’re not travelling with you. Your nominated family members will each receive their own membership cards and numbers.

To ensure that you receive their miles, family membership numbers must be quoted when you make their bookings and make sure that their cards shown at check-in. To nominate your family members simply visit gulfair.com/ffp

* Note: Family members are not entitled to the benefits and privileges of the programme nor can they accumulate miles when using partners or codeshare flights.
### Top Up miles

If you don’t have enough miles to claim the reward you want, you can now make up the difference by purchasing Top Up miles. Each 1,000 miles will cost US$ 25 and you can purchase up to half the total redemption value.

Please note that Top Up miles can only be purchased at the time of claiming a reward.

### Instant lounge upgrades

Falconflyer members accessing the Gulf Air lounges in Bahrain, Dubai and London Heathrow airport can now request an upgrade to Falcon Gold premium class. The process is simple, if your ticket is booked in Y, H, M, L and B classes or on lower sub-classes* such as U, V, E, O, N, S, K, X, Q, W and **T class, you can redeem your miles against a free upgrade on Gulf Air flights.

All you need to do is enquire at the lounge desk for Bahrain and Dubai airports or in ticketing desk at London Heathrow airport at least 60 minutes before your flight is due to depart. The agent will then check whether you have enough miles in your account to make the upgrade and carry out the booking.

Upgrades at the lounge are subject to seat and meal availability, but Gulf Air staff will keep you fully updated and you will know the outcome of your request before you board. Members can upgrade their guests if they are already prenominated family members. For further details on lounge upgrades please visit gulfair.com/ffp

Please note:

*Sub-classes tickets such as U, V, E, O, N, S, K, X, Q and W can be redeemed for a free upgrade in exchange of 150% of the regular required miles as stated on page 48.

**T-class redemption ticket can be redeemed for an upgrade in exchange of normal miles required plus redemption charges as stated on page 40.
Dedicated World Wide Contact Centre

Gulf Air Falconflyers can simply pick up the phone and call our World Wide Contact Centre for any assistance with travel enquiries. Right from booking tickets to redeeming miles for free flights and upgrades. A dedicated Arabic and English speaking Reservations Consultants are available to offer Falcon flyers a personalised customer service.

Purchase lounge access at Bahrain, Dubai and London Airports

You can purchase access to our lounge at Bahrain when you fly Gulf Air for BD 30 or 5,000 Falconflyer miles and AED 150 or 3,000 Falconflyer miles at Dubai airport. To access our London lounge you need to exchange 5,000 Falconflyer miles for each person/per entry, no cash or credit cards can be accepted.

Blue card holders enjoy complimentary lounge access when flying Falcon Gold premium class on Gulf Air and when flying Economy can purchase access for themselves and accompanying travel companions.

Silver card holders enjoy complimentary lounge access, and can purchase access for their accompanying family and friends.

Gold card holders receive complimentary access for themselves and one guest, and can purchase access for any additional guests.

Black card holders receive complimentary access for themselves and two guests, and can purchase access for any additional guests.

To ensure your comfort and that of all our regular lounge guests, there may be certain times when we simply cannot offer this, however, we will do everything we can to ensure you feel at home when you fly Gulf Air.
**Bonus for online bookings**
You will receive 250 bonus miles per web booking every time you book on gulfair.com, this is on top of the regular miles award you get from your ticket class and membership tier.

**Purchase Quiet Lounge access**
Bahrain Falcon Gold lounge offers a new Quiet lounge which features 7 individual sleeping cubicles. You can access the Quiet lounge for BD 15 or 3,000 Falconflyer miles which can be paid separately upon entering the area.

Payments can only be made by credit cards or FFP miles, cash is not permitted. For further details on purchasing quiet lounge access, please visit gulfair.com/ffp

**Extra baggage allowance***
You can receive an automatic extra baggage allowance over and above the allowance shown on your ticket. For Silver card holders the allowance is 15 kgs, 20 kgs for Gold card holders and 25 kgs for Black card holders.

*Note: Service benefits are only available on Gulf Air. They are not available on flights which have a Gulf Air flight number but are operated by our codeshare partners.*
Instant seat upgrade at the airport

You can redeem your miles at the airport to upgrade to Falcon Gold. Pre-nominated family members travelling on Gulf Air flights can also enjoy this facility.

All you have to do is present your valid Falconflyer membership card to our staff at the check-in counter at least two hours before departure.

Upgrade requests are subject to seat and meal availability and are only applicable on Gulf Air flights. Please visit gulfair.com/ffp and click on Instant seat upgrade for further details. You’ll also find a full list of the miles required to upgrade on the destination of your choice on page 49.

* Please note:

Cash payment for 'top-up' is not permitted for instant seat upgrades at the airport.

T-class redemption ticket can be accepted for an upgrade to Falcon Gold at the airports in exchange of normal miles required plus redemption charges as stated on page 40.
**Extra tier bonuses**

Silver, Gold and Black card holders travelling in Economy and Falcon Gold premium class will receive extra tier bonuses on top of the mileage awarded as per their class of booking on Gulf Air flights as follows:

- Silver card holders receive an extra 25% bonus miles
- Gold card holders receive an extra 50% bonus miles
- Black card holders receive an extra 75% bonus miles

**Waitlist priority**

If you're a Silver card holder you get waitlist priority over non-members if your desired Gulf Air flight is fully booked. While Gold card holders enjoy higher priority, Black card holders have the highest priority of them all.

**Falcon Gold check-in**

You can save time by checking-in at the Falcon Gold desk, even if you’re flying Economy Class.

**Seat Guaranteed**

Silver card holders holding a fully flexible, unrestricted Y or J class ticket will be guaranteed seat in Economy even if the preferred flight is fully booked. Member should contact our World Wide Contact Centre or local Gulf Air offices at least 72 hours before departure. However, for J class tickets we will do our utmost to accommodate the member in the premium cabin if possible.
**Personalized luggage tags**

We’re happy to supply you with a luggage card and luggage card holder with name and membership number for easy recognition and more efficient baggage handling. Silver members will receive one set of luggage tag, Gold card holders will receive two sets of luggage tags while Black card holders will receive three sets of luggage tags.

**Airport lounge access**

When you’re flying with Gulf Air you can use the Falcon Gold or Business Class lounges at many airports, even if you’re flying Economy Class. You’ll find the listing of lounges on page 54-55.

**Priority baggage handling**

Our priority baggage handling will ensure that your baggage is among the first to be delivered to the reclaim area.

**Lounge access for guest**

As a Gold card holder one companion who’s travelling with you on Gulf Air can join you in the Falcon Gold or Business Class airport lounges, irrespective of your class of travel. And if you are a black card holder, two guests of yours can also join you. Lounge access is conditional upon members and their guests being suitably attired. You’ll find full details of the airports where this benefit is available in the Informing section on page 43-55.

**Seat Guaranteed**

Gold card holders holding a fully flexible, unrestricted Y or J class ticket will be guaranteed seat in Economy even if the preferred flight is fully booked. Member should contact our World Wide Contact Centre or local Gulf Air offices at least 48 hours before departure. However, for J class tickets we will do our utmost to accommodate the member in the premium cabin if possible.
Dedicated premium desk

As Gold and Black card holders you can contact the dedicated premium desk and receive prompt, personal help with travel bookings, redemptions and any questions you may have about your account. For Gold card holders please email your queries to ffp.gold@gulfair.com, and for Black card holders please email your queries to ffp.black@gulfair.com. Or call your dedicated premium desk on +973 17 33 85 51.

Gold membership nomination

As a Black card holder you have the privilege of nominating one companion for a Falconflyer Gold membership. This can be done only once during your Black membership period.

Complimentary Falcon Gold upgrade

Black card holders can have complimentary upgrade for one time only. All you have to do is contact our World Wide Contact Centre or local Gulf Air offices. Upgrade requests are subject to seat availability and are only applicable on Gulf Air flights. Normal taxes and surcharges apply.

Seat Guaranteed

Black card holders holding a fully flexible, unrestricted Y or J class ticket will be guaranteed seat in Economy even if the preferred flight is fully booked. Member should contact our World Wide Contact Centre or local Gulf Air offices at least 24 hours before departure. However, for J class tickets we will do our utmost to accommodate the member in the premium cabin if possible.

Fast Track

Black card holders are eligible for Fast Track service at select airports. You don’t have to wait in long queues for hours, your Black membership allows you to speed through departure, arrival and connection process.
How to become a Silver, Gold or Black card holder

New members of our Falconflyer programme are automatically enrolled at the Blue membership level, which is valid for twenty years. Progressing to the higher, more advantageous Silver, Gold and Black levels is simple and easy. And going up to the highest Black level is extra rewarding with a distinction.
As well as earning miles each time you fly with Gulf Air and on codeshare flights, you’re also credited with loyalty points, the exact number depends on the route and class you fly. To work out how many loyalty points you will receive for a particular flight, you need to know your departure zone and destination zone. You’ll find all the relevant details in the Informing section on pages 43-55.

As soon as you’ve earned the number of loyalty points required for Silver, Gold or black membership level within a 12-month period, and for Black membership within 24-month period you’re immediately moved up to that level. Your new Silver membership status is then valid for one year and your Gold and Black membership levels are valid for two years. Better still, less loyalty points are required to maintain your higher membership level for another years.

To qualify initially for Silver membership you need 900 points, but you only need 630 points at the time of renewal to re-qualify for a second or consecutive year, if you are already holding Silver membership.

The requirement for a subsequent two years of Gold membership drops from 2,500 to 1,750 points, if you are already a Gold card holder.

In order to be qualified to upgrade to the highest and most rewarding Black membership level you are required to earn 6,500 Loyalty points and a minimum of 4,550 Loyalty points to maintain it.

If you are downgraded from Silver to Blue, Gold to Silver or Black to Gold, you will need to earn the initial higher amount of loyalty points once again to qualify for the higher tier.

*Remember, if your journey involves more than one flight on Gulf Air you’ll be awarded loyalty points for each flight.*
Upgrade from Blue to Silver by redeeming your miles

A totally new and convenient way to upgrade to Silver membership is through miles redemption. If you are a Blue card holder having at least 600 loyalty points and 5000 miles in your membership account, you can request an upgrade to Silver tier by miles redemption online. All you have to do is access your membership account at gulfair.com/ffp and choose Tier Upgrade option under 'My Miles'. Follow the instructions and submit the complete form. Your Blue membership will be upgraded to Silver within 72 hours from the time of submitting your request. You’ll find the required miles for redemption on page 51.
How and where you earn miles from flying

Gulf Air Falconflyer miles are awarded for travel on all published Falcon Gold premium class, Economy Class and Economy Excursion fares from Gulf Air.

Promotional or discounted fares may also qualify for mileage awards, on a slightly reduced basis. You will find full details in the Informing section on page 46.

The number of miles you earn will depend on the class of ticket and the distance flown. Earn more miles when you travel within the GCC and the Middle East cities. Flying on a full fare Economy Class ticket will earn you one Falconflyer mile for every mile you fly and flying on a full fare Falcon Gold premium class will earn you a generous cabin bonus up to 250% of the mileage award.

You’ll find a comprehensive list of our destinations and the miles you’ll earn when flying to them on pages 47. Remember that Silver card holders earn a further 25% more miles, Gold card holders earn 50% more and Black card holders earn 75% more.

You will also earn 2 miles for every US$ 1 spent on hotel bookings made through gulfair.com. Likewise, earn 1 mile for each dollar when you spend US$ 70 and more in Gulf Air In-flight shopping.
Earning

Buy & Transfer Miles
Enjoy greater choice and flexibility in the way you use your miles. Now, you can top up your miles and enhance your redemptions options or to treat someone special by transferring a portion of your miles to another Falconflyer account of family members or friends. The Buy and Transfer miles is a live transaction and will be reflected in your account within one hour.

Transfer miles
Don’t hesitate to share the joy of rewards by transferring your own miles to family and friends.
Now, if you are a Blue card holder with a minimum award balance of 10,000 miles, a Silver, Gold or a Black card holder with 3,000 miles in membership account, you can transfer up to 100,000 miles per year, in increments of 1,000, with up to 10,000 per transaction.
You will find a more detailed table for this facility on page 52.

Buy miles
Short of Falconflyer miles to book you next flight? or you want to gift your loved one miles to plan their next holiday.
Now, you don’t need to travel more to earn your rewards. For all membership levels, if you have a minimum of 3,000 miles in membership account, you can buy up to 50% of your current miles balance in increments of 1,000, with up to 10,000 per transaction.
Transaction table for members on page 52.
Enjoy the Standard Chartered Falconflyer Credit Card

Gulf Air in partnership with Standard Chartered Bank is glad to present the all-new Falconflyer Gold, Silver and Blue Credit Cards for Bahrain residents. Standard Chartered Falconflyer Credit Card is valid for 2 years bringing you the best of banking and aviation. Come aboard and fly high.

The Power of One

The partnership of Gulf Air and Standard Chartered Bank brings you one, single card offering you unparalleled travel and banking convenience. Now, in addition to the existing benefits of your Falconflyer membership, you can enjoy the best of Gulf Air Falconflyer programme and Standard Chartered Credit Cards privileges:

- Single card for Falconflyer and banking transactions
- Earn Falconflyer miles on local and foreign transactions
- Year round discount of 20% on Falcon Gold and 15% on Economy class (J,C,D,Y,H,M,L,B,K,X,V,E and Q) via World Wide Call Centre, Gulf Air offices and gulfair.com. Discount is only applicable for ticket purchased by “Co-Brand Credit Cards”.
- Free purchase protection and extended warranty and more.

Falconflyer Credit Cards at a Glance:

Falconflyer Gold Credit Card

Earn Miles

Earn 2400 complimentary Falconflyer miles upon activation and more miles for all your spending on your Falconflyer Gold Credit Card.

<table>
<thead>
<tr>
<th>Card billed in currencies</th>
<th>Amount spent</th>
<th>Miles earned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bahraini Dinars</td>
<td>BD 3</td>
<td>4 Falconflyer miles</td>
</tr>
<tr>
<td>All other foreign currencies</td>
<td>BD 3</td>
<td>6 Falconflyer miles</td>
</tr>
</tbody>
</table>

Extra benefits of Falconflyer Gold Credit Card:

- 2 complimentary upgrade coupons on activation of card (Y,H,M,L,B,K,X,V,E and Q) via World Wide Call Centre and Gulf Air offices at least 24 hours before travel. Upgrades are not applicable on bookings that include connecting flights and if there are any fees or charges to the original ticket it will continue to apply and should be paid at the time of issuing the upgrades
- 6 complimentary airport transfers in a year
- Interest rate 24% AIR (Annual Interest Rate) onwards with monthly rate of 2%

The above are in addition to the existing benefits and privileges of Gold membership.
Falconflyer Silver Credit Card

Earn Miles
Earn 1800 complimentary Falconflyer miles upon activation and more miles for all your spending on your Falconflyer Silver Credit Card.

<table>
<thead>
<tr>
<th>Card billed in currencies</th>
<th>Amount spent</th>
<th>Miles earned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bahrain Dinars</td>
<td>BD 3</td>
<td>3 Falconflyer miles</td>
</tr>
<tr>
<td>All other foreign currencies</td>
<td>BD 3</td>
<td>4 Falconflyer miles</td>
</tr>
</tbody>
</table>

Extra benefits of Falconflyer Silver Credit Card:

- 1 complimentary upgrade coupon on activation of card (Y,H,M,L,B,K,X,V,E and Q) via World Wide Call Centre and Gulf Air offices at least 24 hours before travel. Upgrades are not applicable on bookings that include connecting flights and if there are any fees or charges to the original ticket it will continue to apply and should be paid at the time of issuing the upgrades
- 3 complimentary airport transfer in a year
- Interest rate 30% AIR (Annual Interest Rate) with monthly rate of 2.5%

The above are in addition to the existing benefits and privileges of Silver membership.

Falconflyer Blue Credit Card

Earn Miles
Earn 1200 complimentary Falconflyer miles upon activation and more miles for all your spending on your Falconflyer Blue Credit Card.

<table>
<thead>
<tr>
<th>Card billed in currencies</th>
<th>Amount spent</th>
<th>Miles earned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bahraini Dinars</td>
<td>BD 3</td>
<td>2 Falconflyer miles</td>
</tr>
<tr>
<td>All other foreign currencies</td>
<td>BD 3</td>
<td>2 Falconflyer miles</td>
</tr>
</tbody>
</table>

Extra benefits of Falconflyer Blue Credit Card:

- Interest rate 30% AIR (Annual Interest Rate) with monthly rate of 2.5%
To apply:
Currently only Bahrain residents are eligible to apply for the Standard Chartered Falconflyer Credit Card.
- Visit any branch of Standard Chartered Bank in Bahrain
- Or visit the online form at Standard Chartered Website and you will be contacted by one of Standard Chartered Sales Representative
- Or download a printable application form available at Standard Chartered Website.

For more information on Credit Cards, visit your nearest Standard Chartered branch or call +973 17 53 15 32.
How and where you earn miles from our partners

As well as earning miles when you fly, you can also earn them when you use selected services from our ever growing range of world class partners.

If you plan your journey carefully, flying with Gulf Air, renting a car, purchasing from our in-flight shopping or in partner retail business, staying at one of our partner hotels and paying for the trip with one of our partner credit cards, you could really clock up a great deal of miles and bring the rewards you want a whole lot closer. For more detailed information about earning rates and benefits with our programme partners please visit gulfair.com/ffp and click on partners.

Not to forget the special bonuses and limited period promotions which we frequently offer in conjunction with our partners. You’ll find all the latest news in our award winning member newsletter- Falconflyer Zone, or by visiting gulfair.com/ffp and clicking on partner offers.
Ahli United Bank

Earn Pearl Points every time you use your AUB Credit Card.

**Classic Card**

**Bahrain** - BD 3 spent = 2 Pearl Points = 2 Falconflyer miles.

**Egypt** - EGP 6 spent = 1 Pearl Point = 1 Falconflyer mile.

**Kuwait** - KD 1 spent = 3 Pearl Points = 3 Falconflyer miles.

**Oman** - OR 3 spent = 2 Pearl Points = 2 Falconflyer miles.

**Gold Credit Card**

**Bahrain** - BD 3 spent = 3 Pearl Points = 3 Falconflyer miles.

**Egypt** - EGP 6 spent = 1 Pearl Point = 1 Falconflyer mile.

**Kuwait** - KD 1 spent = 3 Pearl Points = 3 Falconflyer miles.

**Oman** - OR 1 spent = 1 Pearl Points = 1 Falconflyer mile.

**Platinum Card**

**Bahrain** - BD 3 spent = 4 Pearl Points = 4 Falconflyer miles.

**Kuwait** - KD 1 spent = 3 Pearl Points = 3 Falconflyer miles.

**Oman** - OR 3 spent = 4 Pearl Points = 4 Falconflyer miles.

**Citibank***

1 CitiMile convert to 1 Falconflyer mile.

*Only Citibank PremiereMiles card holders in Bahrain are eligible.

1 Falconflyer mile for every 3 Bahraini Dinars spent on Imtiaz MasterCard.
American Express*

2 Membership Reward Points convert to 1 Falconflyer mile.

*Only members holding American Express Cards issued in the Middle East starting with 3744, 3766 and 3791 are eligible.

BisB

BISB award FFP miles as follows:

Classic Card
BD3 spent = 1 Falconflyer mile.

Gold Card
BD1 spent = 1 Falconflyer mile.

Platinum Card
BD2 spent = 3 Falconflyer miles.

Titanium Card
BD2 spent = 3 Falconflyer miles.

Signature Card
BD2 spent = 3 Falconflyer miles.

CrediMax

1 Falconflyer mile for every 1.5 Bahraini Dinars spent on CrediMax Visa, MasterCard Gold and JCB Gold.

1 Falconflyer mile for every 1 Bahraini Dinars spent on Credimax Platinum Card.

National Bank of Bahrain

NBB award FFP miles as follows:

Classic / Taabeya Card
BD3 spent = 1 Falconflyer mile.

Gold Card
BD1 spent = 1 Falconflyer mile.

Platinum Card
BD2 spent = 3 Falconflyer miles.

Titanium Card
BD2 spent = 3 Falconflyer miles.
Khaleeji Commercial Bank

Classic Card
BD1.5 spent = 1 Falconflyer mile.

Gold Card
BD1 spent = 1 Falconflyer mile.

Easy 36
BD1 spent = 1 Falconflyer mile.

Platinum Card
BD1.50 local spent = 1 Falconflyer mile.
BD0.75 international spent = 1 Falconflyer mile.

Bahrain Kuwait Insurance

Annual & Two-Year Travel Policies
BD1 spent = 4 Falconflyer miles.

Home Insurance Policies
BD1 spent = 4 Falconflyer miles.

Motor Comprehensive Policies (Gold+ and Platinum+)
BD1 spent = 1 Falconflyer mile.

Kuwait Finance House

Classic Card
BD1.5 spent = 1 Falconflyer mile.

Gold Card
BD1 spent = 1 Falconflyer mile.

Signature Card
BD1.50 spent = 1 Falconflyer mile.

Al Salam Bank – Bahrain

Classic Card
BD2.5 local spent = 1 Falconflyer mile.
BD1.25 international spent = 1 Falconflyer mile.

Gold Card
BD2 local spent = 1 Falconflyer mile.
BD1 international spent = 1 Falconflyer mile.

Platinum Card
BD1.5 local spent = 1 Falconflyer mile.
BD 0.75 international spent = 1 Falconflyer mile.

Infinite Card
BD1 local spent = 1 Falconflyer mile.
BD0.5 International spent = 1 Falconflyer mile.
Hotel Partners

Gulf Hotel Bahrain

500 Falconflyer miles will be awarded by the hotel per stay at the Hotel Properties based on Rack Rate, Corporate Rate and Best Available Rates.

250 Falconflyer miles will be awarded by the hotel per stay at the Hotel Weekend and Prestige Rates.

150 Falconflyer miles will be awarded by the hotel per stay at the Hotel Military and Long Stay Rates.

For more information and reservations, please visit Gulf Hotel Bahrain or call +973 17 72 61 07/8.

Golden Tulip Hotels

500 Falconflyer miles will be awarded by the hotel per stay in any of Golden Tulip Hotels or Royal Tulip Hotels.

250 Falconflyer miles will be awarded by the hotel per stay in any of Tulip Inn hotels.

InterContinental Hotels Group/IHG Rewards Club

IHG Rewards Club 500 Falconflyer miles per qualifying stay as a IHG Rewards Club member. IHG Rewards Club points can be converted into Gulf Air Falconflyer miles.

10,000 IHG Rewards Club points convert to 2,000 Falconflyer miles.

Hilton Honors

500 Falconflyer miles per stay at qualifying rates or 1 Falconflyer per US$ 1 spent on eligible stays.
Hotel Partners

Millennium & Copthorne Hotels
500 Falconflyer miles per stay at qualifying rates.

Movenpick Hotels & Resorts
Earn 500 Falconflyer miles per stay at qualifying rates.

Radisson Hotels & Resorts, Radisson SAS Hotels & Resorts and Radisson Edwardian Hotels
Earn 500 Falconflyer miles for any qualifying stay at one of 420 Radisson locations worldwide and at Park Plaza Hotels.

Rotana
500 miles per stay at Rotana Hotels and Rayhaan Hotels by Rotana and 250 miles per stay at Arjaan hotel apartments by Rotana, Rotana Resorts and Rayhaan Resorts by Rotana.

Taj Hotels Resorts and Palaces
500 Falconflyer miles per stay at qualifying rates at Taj Luxury Hotels.
250 Falconflyer miles per stay at qualifying rates at Taj Upper Upscale Hotels.
250 Falconflyer miles per stay at qualifying rates at The Gateway Hotel.
Shangri-La Hotels and Resorts

Earn 500 Falconflyer miles per qualifying stay as a Golden circle award member. Every 1 Golden circle award point convert to 1 Falconflyer mile.

Agoda

Agoda.com is an online hotel reservation website that allows Gulf Air Falconflyer members to earn Falconflyer Miles for hotel bookings. Earn up to 10,000 Falconflyer Miles with every booking made on Agoda PointsMAX, only when booked via www.agoda.com/falconflyer.

Rocketmiles

Rocketmiles is a hotel booking website and app that allows Gulf Air Falconflyer members to earn thousands of Falconflyer Miles for hotel bookings. Book your hotels through rocketmiles.com/falconflyer and earn from 500 to 10,000 Falconflyer Miles per night, every time you book. Plus, get an additional 2,000 bonus Falconflyer Miles when you make your first hotel booking.

Swiss-bel Hotel

Earn 200 Falconflyer miles per room night when booked on eligible rates, and whenever the hotel room only rate per night is US$40 or above (exclusive of taxes).
Budget Rent A Car

For every eligible rental in Europe, the Middle East and Africa members can earn 500 miles. They must present their Gulf Air Falconflyer membership card at the Budget Rental desk when collecting the car. Bookings can be made at: www.budgetmiddle-east.com or by contacting any of the Budget rental locations.

Dollar Rent A Car

50 Falconflyer miles for each qualifying rental day up to a maximum rental duration of 30 days.

Hertz

250 Falconflyer miles for each qualifying rental made on contract rates.

500 Falconflyer miles for each qualifying rental made on standard rates.

1,000 Falconflyer miles for each qualifying rental made on Hertz Prestige Collection.

With Hertz Prestige, your luxury car is guaranteed to be waiting for you at your destination, complete with VIP service and even a personal introduction to the car. You also enjoy the best Gold parking spaces, and you can rent a car worldwide at any Hertz location in North America, Europe and Australia.

Members are also eligible for discounted rates. Visit: gulfair.com/ffp and click on Hertz.
Car Rental Partners

Sixt rent a car

500 Falconflyer miles on each qualifying rental.

1000 Falconflyer miles for Sixt limousine service.

Members are also eligible for discounted rates. Visit: gulfair.com/ffp and click on Sixt.

Please note:

* Eligible Rentals are rentals made on retail rates. Complimentary rentals and bookings via tour operators and on corporate rates are not eligible.

* Car rental bookings through gulfair.com are not entitled for mile accruals.

Thrifty Car Rental

50 Falconflyer miles for each qualifying rental day up to a maximum rental duration of 30 days.

500 Falconflyer miles on each qualifying rental.

1000 Falconflyer miles on each qualifying rental for 7 days and more for Gold or Black card holders.
Jashanmal

Earn 10 Falconflyer miles for every 1 Bahraini Dinar spent at any Jashanmal store in Bahrain.

Euro Motores

Intaleq members can earn 1 Klick which is equivalent to 1% of a Dinar for every BD spend at Euro Motors. Klicks can be redeemed for Falconflyer miles with a rate of 1 klick equals to 50 Falconflyer miles.

Joyalukkas

Earn 1 Falconflyer miles for every USD 5 spent on Gold jewellery and 1 Falconflyer miles for every USD 3 spent on Diamond jewellery at participating outlet in Bahrain, Kuwait, Malaysia, Oman, Qatar, Saudi Arabia, Singapore, United Arab Emirates, United Kingdom and the United States of America.

Falconflyer miles are not applicable on Gold coins/bars.

Akruu

“Akruu” website, the online shopping portal that allows members to earn FFP miles for their online purchases.

Register for the Akruu Online Shop and Connect your Falconflyer membership account with Akruu to allow earn credit into your Falconflyer membership account.

Number of Falconflyer miles earned will be displayed next to each product.
**Telecommunications**

**Travelling Connect**

Earn up to 7 Falconflyer miles on outgoing calls from key mobile operators.

Earn up to 3 Falconflyer miles per minutes for incoming calls in India, Hong Kong and Sudan.

For full details, visit:  

**Mobily**

Mobily telecom Neqaty programme will allow members to redeem their Neqaty points for Falconflyer miles when the accumulated Neqaty points reach 5,000 points or more.

**Batelco**

**Batelco Al Dana**

Earn 50 Falconflyer miles for every 100 Bahraini Dinar spent.

For full details, visit:  
[www.batelco.com/aldana](http://www.batelco.com/aldana)
American Airlines

Mileage earned when flying on American Airlines marketed and operated flight:

<table>
<thead>
<tr>
<th>Class of Service</th>
<th>Purchased Fares Booked In</th>
<th>Base Miles</th>
<th>Class of Service Bonus</th>
</tr>
</thead>
<tbody>
<tr>
<td>First</td>
<td>F</td>
<td>100%</td>
<td>200%</td>
</tr>
<tr>
<td></td>
<td>A</td>
<td>100%</td>
<td>50%</td>
</tr>
<tr>
<td>Business</td>
<td>J</td>
<td>100%</td>
<td>200%</td>
</tr>
<tr>
<td></td>
<td>D</td>
<td>100%</td>
<td>150%</td>
</tr>
<tr>
<td></td>
<td>R,I</td>
<td>100%</td>
<td>50%</td>
</tr>
<tr>
<td>Premium Economy</td>
<td>W,P</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td>Economy</td>
<td>Y,H,K,L,M</td>
<td>100%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>V,G</td>
<td>75%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>N,S</td>
<td>50%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Q,O</td>
<td>25%</td>
<td></td>
</tr>
<tr>
<td></td>
<td>B</td>
<td>0%</td>
<td></td>
</tr>
</tbody>
</table>

Mileage accrual will be determined using the Base Miles and Class of Service Bonus Miles applicable for travel in the cabin originally booked.

America Airline flights booked in Fare Class “B” are not eligible for mileage credit.

You can also redeem your Gulf Air Falconflyer miles for free flights on American Airlines.

For more information on redemptions and conditions, visit gulfair.com/ffp and click on American Airlines.

* Note: American Airlines reserves the right to change the eligible fare classes at any time without notice.
Jet Airways

**First Class**
Booking classes F, A
200% of the miles flown

**Business Class**
Booking classes C, I, J, Z, P
150% of the miles flown

**Premium Economy Class**
Booking classes Y, M
125% of the miles flown

**Economy Class**
Booking classes T, U
100% of the miles flown

**Discounted Economy Class**
Booking classes N, L
75% of the miles flown

**Deep Discounted Economy Class**
Booking classes Q, S
50% of the miles flown

**Deeper Discounted Economy Class**
Booking class K
25% of the miles flown

You can also redeem your Gulf Air Falconflyer miles for free flights on Jet Airways. For more information on redemptions and conditions, visit gulfair.com/ffp and click on Jet Airways.
Everything you need to know about redeeming your mile

The Gulf Air Falconflyer miles and loyalty points you earn are automatically credited to your account. You can check your membership statement any time by visiting gulfair.com/ffp

We do suggest that you always keep any relevant tickets and boarding passes, just in case it has not been automatically tracked and your account has not been credited. If any details are missing or if an entry is incorrect, please follow the instructions on our website to find out how to make a retroactive claim. Any claim must be made within six months of the activity.

Redemption miles
The currency you’ll need for claiming your rewards. Miles are valid for a period of three (3) years from the date on which a Member undertakes the relevant flight or enters into the applicable transaction with a relevant partner.

How you can use redemption miles
Use them in exchange for free flights on Gulf Air for yourself or your pre-nominated family members in T & P classes only*. A form allowing you to nominate up to eight immediate family members is available when you log on to your account online.

Use them in exchange for free upgrades on Gulf Air for yourself and/or a pre-nominated travelling companion.

Use them in exchange for excess baggage at the airport.

Use them to gain exclusive access to our lounges in Bahrain, Dubai and London.

Use them in exchange for other Falconflyer offers which become available from time to time.

Use them in exchange for a tier upgrade from Blue to Silver membership.

* The T and P classes do not earn miles.
Use them for free flights on American Airlines and Jet Airways.

American Airlines (AA)

<table>
<thead>
<tr>
<th>Zone</th>
<th>Distance in miles</th>
<th>One way Economy Class (T)</th>
<th>One way Business Class (U)</th>
<th>One way First Class (Z)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zone 1</td>
<td>0-500</td>
<td>9,000 miles</td>
<td>18,000 miles</td>
<td>27,000 miles</td>
</tr>
<tr>
<td>Zone 2</td>
<td>501-1500</td>
<td>15,000 miles</td>
<td>30,000 miles</td>
<td>45,000 miles</td>
</tr>
<tr>
<td>Zone 3</td>
<td>1501-3000</td>
<td>24,000 miles</td>
<td>48,000 miles</td>
<td>72,000 miles</td>
</tr>
<tr>
<td>Zone 4</td>
<td>3001-4000</td>
<td>30,000 miles</td>
<td>60,000 miles</td>
<td>90,000 miles</td>
</tr>
<tr>
<td>Zone 5</td>
<td>4001-5000</td>
<td>39,000 miles</td>
<td>78,000 miles</td>
<td>117,000 miles</td>
</tr>
<tr>
<td>Zone 6</td>
<td>5001-6000</td>
<td>45,000 miles</td>
<td>90,000 miles</td>
<td>135,000 miles</td>
</tr>
<tr>
<td>Zone 7</td>
<td>6001+</td>
<td>60,000 miles</td>
<td>120,000 miles</td>
<td>180,000 miles</td>
</tr>
</tbody>
</table>

Off Peak dates are as follows:
1. Between North America and Europe – October 15-May 15
2. Between North America and Asia – October 1 – April 30
3. Between North America and South America – March 1 - May 31 and August 16 - November 30

American Airlines Details, Terms and Conditions:
- Airport benefits and privileges are not available to Falconflyer members travelling on AA
- Gulf Air Falconflyer family scheme and tier bonuses are not applicable on American Airline services
- Redemption flights are subject to availability and must be booked according to Gulf Air’s Falconflyer rules
- Member must have enough miles for the redemption, top-up miles are not permitted
- Upgrade awards are not available on American Airlines flights
- Redemption Classes are: T, U, Z
Jet Airways (9W)

<table>
<thead>
<tr>
<th>Note:</th>
<th>Zone 1</th>
<th>Zone 2</th>
<th>Zone 3</th>
<th>Zone 4</th>
<th>Zone 5</th>
<th>Zone 6</th>
</tr>
</thead>
<tbody>
<tr>
<td>Distance in miles</td>
<td>0-250</td>
<td>251-500</td>
<td>501-750</td>
<td>751-1000</td>
<td>1001-3500</td>
<td>3501+</td>
</tr>
<tr>
<td>Award type</td>
<td>Miles required to claim award</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>One way Economy Class</td>
<td>3,000</td>
<td>9,000</td>
<td>12,000</td>
<td>18,000</td>
<td>24,000</td>
<td>27,000 47,000*</td>
</tr>
<tr>
<td>One way Business Class</td>
<td>6,000</td>
<td>18,000</td>
<td>24,000</td>
<td>36,000</td>
<td>48,000</td>
<td>54,000 94,000*</td>
</tr>
<tr>
<td>One way First Class</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>81,000 141,000*</td>
</tr>
</tbody>
</table>

First Class is available on selected routes and will gradually be extended to other points on the network.

*Redemption rates for the Mumbai-Newark sector

Jet Airways Details, Terms and Conditions

- Airport benefits and privileges are not available to Falconflyer members flying on Jet Airways and vice versa
- Gulf Air Falconflyer family scheme and tier bonuses are not applicable on Jet Airways services
- Redemption booking should be done at least 14 days prior to departure
- Member must have enough miles for the redemption, top-up miles are not permitted
- Upgrade awards are not available on Jet Airways flights
- Redemption Classes are: X, D, R
Redeeming

How to redeem your miles

For the vast majority of Falconflyer, free flights with Gulf Air are by far the most popular form of reward. They're flexible too as you can choose unlimited stopovers. You can even choose to redeem your miles for a one way trip. And now redeeming miles has never been easier or faster, with the online redemption booking engine 5 languages on gulfair.com. With this convenient feature on our website, you can now redeem miles and book your flights online using mileage calculator.

Step one:

Call the Gulf Air World Wide Contact Centre, your local Gulf Air office or visit gulfair.com. Please note that bookings for free flights must be made directly with Gulf Air, they can't be made by your travel agents. You can make your booking a maximum of 11 months before your intended flight and minimum of till flights are open for sale in the system.

Step two:

Identify yourself as a Gulf Air Falconflyer to the reservations staff, who'll be able to give you instant answers on seat availability. Please bear in mind that we aim to make your choice as wide as possible but there are times of the year, especially busy holiday periods, when the availability of free flights will be severely restricted.

Step three:

Select the flights you want to book and a reservation will be made for you.

Step four:

You’ll need to provide your current email address so that a written confirmation of your tickets can be sent to you.

* Please note:

If your journey involves more than one Gulf Air flight you need to exchange the number of miles required for each flight.

You’ll find a full list of the miles you’ll need to claim the reward flight you want in the Informing section on page 49. The amounts shown are for one way flights. To calculate the number required for your particular journey, add together the one way figures. All flights must be booked at the same time and open status tickets are not permitted.

If you find that you’re unable to travel as booked, please contact your local Gulf Air office or World Wide Contact Centre minimum of one day before departure. They’ll assist you in rebooking your trip. Service charges will apply to any changes to free flight bookings. Charges can be paid in cash or miles.
Rules for Falconflyer redemption tickets

<table>
<thead>
<tr>
<th></th>
<th>Blue</th>
<th>Silver</th>
<th>Gold</th>
<th>Black</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Normal Redemptions</strong></td>
<td>14+ days before travel for the regular number of miles if booking through a Gulf Air office or World Wide Contact Centre. No deadline for booking online.</td>
<td>4+ days before travel for the regular number of miles if booking through a Gulf Air office or World Wide Contact Centre. No deadline for booking online.</td>
<td>*Till flights are open for sale in the system with no fees or additional miles to pay if booking through a Gulf Air office or World Wide Contact Centre.</td>
<td>*Till flights are open for sale in the system with no fees or additional miles to pay if booking through a Gulf Air office or World Wide Contact Centre.</td>
</tr>
<tr>
<td><strong>Quick Redemptions</strong></td>
<td>Between 14 days-*till flights are open for sale a fee of US $20 or 3,000 miles if booking through a Gulf Air office or World Wide Contact Centre. No fees for booking online.</td>
<td>Between 4 days-*till flights are open for sale a fee of US $20 or 3,000 miles if booking through a Gulf Air office or World Wide Contact Centre. No fees for booking online.</td>
<td>*Till flights are open for sale with no fees or additional miles to pay if booking through a Gulf Air office or World Wide Contact Centre.</td>
<td>*Till flights are open for sale with no fees or additional miles to pay if booking through a Gulf Air office or World Wide Contact Centre.</td>
</tr>
<tr>
<td><strong>Changes to Un-ticketed Redemption tickets</strong></td>
<td>No fee</td>
<td>No fee</td>
<td>No fee</td>
<td>No fee</td>
</tr>
</tbody>
</table>

*Flights are open for sale until few hours before departure depending on the travel destinations.*
## Rules for Falconflyer redemption tickets (continued)

<table>
<thead>
<tr>
<th>Changes to ticketed Redemption bookings</th>
<th>Changes can be made up to one day before travel for a fee of US$ 40 or 6,000 miles.</th>
<th>Changes can be made up to one day before travel for a fee of US$ 20 or 3,000 miles.</th>
<th>Changes can be made up to one day before travel. A fee of US$ 20 or 3,000 miles is charged for ticket re-routing and/or change in class of travel.</th>
<th>Changes can be made up to one day before travel. A fee of US$ 10 or 1,000 miles is charged for ticket re-routing and/or change in class of travel.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Blue</strong></td>
<td><strong>Silver</strong></td>
<td><strong>Gold</strong></td>
<td><strong>Black</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Cancellations</strong></td>
<td>Must be cancelled four days before departure. A service charge of US$ 40 or 6,000 miles applies.</td>
<td>Must be cancelled one day before departure. A service charge of US$ 20 or 3,000 miles applies.</td>
<td>Must be cancelled one day before departure. A service charge of US$ 10 or 1,000 miles applies.</td>
<td></td>
</tr>
<tr>
<td><strong>No shows</strong></td>
<td>If a member fails to show up for the booked flight, the ticket and all related charges will be forfeited.</td>
<td><strong>If a member fails to show up for the booked flight, the ticket can be rebooked for a service fee of :</strong> US$ 40 or 6,000 miles for GCC &amp; Middle East. US$ 60 or 9,000 miles for Asia. US$ 80 or 12,000 miles for Europe &amp; Far East.</td>
<td><strong>If a member fails to show up for the booked flight, the ticket can be rebooked for a service fee of :</strong> US$ 40 or 6,000 miles for GCC &amp; Middle East. US$ 30 or 4,500 miles for Asia. US$ 40 or 6,000 miles for Europe &amp; Far East.</td>
<td></td>
</tr>
</tbody>
</table>

**Terms and Conditions apply:**
- Rebooking after no show can only be done once per sector. The ticket will be forfeited if the member is a no show on same sector twice
- Maximum of two re-bookings per return ticket is allowed
- Charges apply for both OW and RT
- Re-routing of the ticket and change class of travel is not permitted
- Refund of miles, fees, and taxes are not permitted
- No shows Conditions are not applicable to redemption upgrades

*Note: One day is based on 24 hours before departure.*
Upgrades

Falconflyer members like to reward themselves with upgrades, so that they can fly in even more style and comfort. And once you’ve clocked up enough miles you can do just that, upgrading to Falcon Gold premium class. Upgrades are subject to availability, but if the one you want is available it will be confirmed to you immediately.

Falconflyer members can redeem their miles against free upgrade on Gulf Air flights if their tickets are booked on Y, H, L, M and B class or even on lower sub-classes such as U, V, E, O, N, S, K, X, Q or W. Sub-classes tickets need to exchange 150% of the regular miles for free upgrade redemption.

When upgrading from Economy to Falcon Gold premium class at the Ticket desk at London Heathrow Airport, there will be a charge of GBP40 in addition to the required miles. This is a passenger duty we are obligated to pass on to HM Revenue and Customs.

You can also use your miles to upgrade a travelling companion, (who is prenominated family member) so that you can both travel together in the same class.

Please note:

Upgrades must be booked and confirmed through a local Gulf Air office or World Wide Contact Centre until flights are open for sale in the system. It is also available upon request in the designated lounges and at the airports. However, at some lounges, members may request an upgrade subject to seat and meal availability. This applies to all members who want to upgrade to Falcon Gold premium class.

For further conditions regarding upgrades, please visit gulfair.com/ffp and click on free upgrades.

You can request an upgrade as soon as you’ve bought a relevant ticket, by calling the Gulf Air World Wide Contact Centre or the local Gulf Air office. You’ll find a full list of the miles you’ll need to claim the upgrade you want on page 49.
How to get in touch with us

For commercial flight bookings and redemptions, you can contact us at our World Wide Contact Centre, or simply visit gulfair.com for your local contact centre telephone number.

For specific Falconflyer related enquiries, please contact us on:

**Telephone:** +973 17 37 37 37  
**Fax:** +973 17 33 87 68  
**Email:** ffp@gulfair.com  
**Post:** Gulf Air Falconflyer Department  
P.O. Box 13888  
Kingdom of Bahrain
Informing

All the charts and information you need
Zones - Gulf Air

Zone 1: GCC, Iraq & Middle East
Abu Dhabi, Bahrain, Dammam, Doha, Dubai, Jeddah, Kuwait, Baghdad, Gassim, Muscat, Najaf, Riyadh, Medina, Amman, Beirut, Cairo, Khartoum.

Zone 2: Eastern Mediterranean, Indian Sub-Continent & Africa

Zone 3: Europe & Far East
Loyalty points awarded for one way flights on Gulf Air

<table>
<thead>
<tr>
<th></th>
<th>Economy class</th>
<th>Falcon Gold premium class</th>
</tr>
</thead>
<tbody>
<tr>
<td>Between cities in Zone 1</td>
<td>50</td>
<td>100</td>
</tr>
<tr>
<td>From Zone 1 to Zone 2 and vice versa</td>
<td>50</td>
<td>100</td>
</tr>
<tr>
<td>From Zone 1 to Zone 3 and vice versa</td>
<td>100</td>
<td>250</td>
</tr>
</tbody>
</table>
**Miles awarded for different fares on Gulf Air**

<table>
<thead>
<tr>
<th>Class</th>
<th>Percentage of Distance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Economy fares in ticket class Y</td>
<td>125% of the distance flown in Zone 1</td>
</tr>
<tr>
<td>Economy fares in ticket class Y</td>
<td>100% of the distance flown in Zone 2,3</td>
</tr>
<tr>
<td>Economy fares in ticket class H, M, L, B</td>
<td>75% of the distance flown in Zone 1</td>
</tr>
<tr>
<td>Economy fares in ticket class H, M, L, B</td>
<td>50% of the distance flown in Zone 2,3</td>
</tr>
<tr>
<td>Economy fares in ticket class U, V, E, O, N, S, K, X, Q, W</td>
<td>50% of the distance flown in Zone 1</td>
</tr>
<tr>
<td>Economy fares in ticket class U, V, E, O, N, S, K, X, Q, W</td>
<td>25% of the distance flown in Zone 2,3</td>
</tr>
<tr>
<td>Falcon Gold fares in ticket class J</td>
<td>250% of the distance flown in Zone 1</td>
</tr>
<tr>
<td>Falcon Gold fares in ticket class J</td>
<td>200% of the distance flown in Zone 2,3</td>
</tr>
<tr>
<td>Falcon Gold fares in ticket class C</td>
<td>200% of the distance flown in Zone 1</td>
</tr>
<tr>
<td>Falcon Gold fares in ticket class C</td>
<td>150% of the distance flown in Zone 2,3</td>
</tr>
<tr>
<td>Falcon Gold fares in ticket class D, I</td>
<td>150% of the distance flown in Zone 1</td>
</tr>
<tr>
<td>Falcon Gold fares in ticket class D, I</td>
<td>140% of the distance flown in Zone 2,3</td>
</tr>
</tbody>
</table>

To find out your booking class please refer to the class column on your ticket.
Miles awarded for one way flights on Gulf Air

Relevant cabin and tier bonuses will be added where applicable, i.e. Falcon Gold earns up to 250% of the total miles flown.

<table>
<thead>
<tr>
<th>Between Bahrain and</th>
<th>Economy Class (Y)</th>
<th>Between Bahrain and</th>
<th>Economy Class (Y)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abu Dhabi</td>
<td>300</td>
<td>Jeddah</td>
<td>794</td>
</tr>
<tr>
<td>Addis Ababa</td>
<td>1,424</td>
<td>Karachi</td>
<td>1,034</td>
</tr>
<tr>
<td>Amman</td>
<td>961</td>
<td>Khartoum</td>
<td>1,378</td>
</tr>
<tr>
<td>Athens</td>
<td>1,749</td>
<td>Kochi</td>
<td>2,020</td>
</tr>
<tr>
<td>Baghdad</td>
<td>618</td>
<td>Kuwait</td>
<td>300</td>
</tr>
<tr>
<td>Bangkok</td>
<td>3,340</td>
<td>Lahore</td>
<td>1,480</td>
</tr>
<tr>
<td>Beirut</td>
<td>1,045</td>
<td>Larnaca</td>
<td>1,171</td>
</tr>
<tr>
<td>Cairo</td>
<td>1,200</td>
<td>London</td>
<td>3,154</td>
</tr>
<tr>
<td>Chennai</td>
<td>2,124</td>
<td>Manila</td>
<td>4,580</td>
</tr>
<tr>
<td>Colombo</td>
<td>2,331</td>
<td>Medina</td>
<td>696</td>
</tr>
<tr>
<td>Dammam</td>
<td>300</td>
<td>Moscow</td>
<td>2,133</td>
</tr>
<tr>
<td>Delhi</td>
<td>1,629</td>
<td>Multan</td>
<td>1,293</td>
</tr>
<tr>
<td>Dhaka</td>
<td>2,486</td>
<td>Mumbai</td>
<td>1,500</td>
</tr>
<tr>
<td>Doha</td>
<td>300</td>
<td>Muscat</td>
<td>528</td>
</tr>
<tr>
<td>Dubai</td>
<td>301</td>
<td>Najaf</td>
<td>546</td>
</tr>
<tr>
<td>Faisalabad</td>
<td>1,397</td>
<td>Paris</td>
<td>2,992</td>
</tr>
<tr>
<td>Frankfurt</td>
<td>2,759</td>
<td>Peshawar</td>
<td>1,355</td>
</tr>
<tr>
<td>Gassim</td>
<td>413</td>
<td>Riyadh</td>
<td>300</td>
</tr>
<tr>
<td>Hyderabad</td>
<td>1,885</td>
<td>Sialkot</td>
<td>1,490</td>
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<tr>
<td>Islamabad</td>
<td>1,435</td>
<td>Tbilisi</td>
<td>1,112</td>
</tr>
<tr>
<td>Istanbul</td>
<td>1,595</td>
<td>Thiruvananthapuram</td>
<td>2,115</td>
</tr>
</tbody>
</table>
Miles awarded for one way Codeshare flights on Gulf Air

**Codeshare flights operated by American Airlines in Economy Class (Y) between:**

<table>
<thead>
<tr>
<th>Destination</th>
<th>Miles</th>
</tr>
</thead>
<tbody>
<tr>
<td>London/New York JFK</td>
<td>3,458</td>
</tr>
<tr>
<td>Paris/Chicago</td>
<td>4,142</td>
</tr>
<tr>
<td>Paris/Dallas</td>
<td>4,948</td>
</tr>
<tr>
<td>Paris/Miami</td>
<td>4,589</td>
</tr>
<tr>
<td>Paris/New York</td>
<td>3,635</td>
</tr>
<tr>
<td>Frankfurt/Chicago</td>
<td>4,332</td>
</tr>
<tr>
<td>Frankfurt/Dallas</td>
<td>5,130</td>
</tr>
<tr>
<td>London/Boston</td>
<td>3,267</td>
</tr>
<tr>
<td>London/Chicago</td>
<td>3,950</td>
</tr>
<tr>
<td>London/Dallas Fort Worth</td>
<td>4,751</td>
</tr>
<tr>
<td>London/Los Angeles</td>
<td>5,442</td>
</tr>
<tr>
<td>London/Miami</td>
<td>4,430</td>
</tr>
</tbody>
</table>

Miles will only be awarded for AA codeshare flights which have a GF flight number.
Free flight and upgrade calculator

This shows the number of miles required for a free flight or upgrade with Gulf Air.

<table>
<thead>
<tr>
<th>Class / Sector</th>
<th>Economy Class (T)</th>
<th>Falcon Gold Class (P)</th>
<th>Class Upgrade 100%</th>
<th>Class Upgrade 150%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cities in Zone 1</td>
<td>3,000 miles</td>
<td>6,000 miles</td>
<td>3,000 miles</td>
<td>4,500 miles</td>
</tr>
<tr>
<td>Cities in Zone 2</td>
<td>9,000 miles</td>
<td>18,000 miles</td>
<td>9,000 miles</td>
<td>13,500 miles</td>
</tr>
<tr>
<td>Cities in Zone 3</td>
<td>24,000 miles</td>
<td>48,000 miles</td>
<td>24,000 miles</td>
<td>36,000 miles</td>
</tr>
</tbody>
</table>

*Please note that airport taxes and a fuel surcharge are applicable on some redemption tickets. For more information please contact your local Gulf Air office and/or our Worldwide Contact Centre.*
Excess Baggage Redemption

Below is the table showing Falconflyer miles charges for excess baggage per 5kg blocks. This facility is applicable on flights operated by Gulf Air only.

<table>
<thead>
<tr>
<th>From / To</th>
<th>ZONE 1</th>
<th>ZONE 2</th>
<th>ZONE 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>Zone 1 GCC &amp; Iraq</td>
<td>5,200</td>
<td>6,000</td>
<td>12,000</td>
</tr>
<tr>
<td>Zone 2 Middle East, Africa &amp; ISC</td>
<td>6,000</td>
<td>10,000</td>
<td>16,000</td>
</tr>
<tr>
<td>Zone 3 Far East &amp; Europe</td>
<td>12,000</td>
<td>16,000</td>
<td>20,000</td>
</tr>
</tbody>
</table>

Excess Baggage Zone Classification

Zone 1: GCC & Iraq
Abu Dhabi, Bahrain, Dammam, Doha, Dubai, Jeddah, Kuwait, Gassim, Baghdad, Muscat, Najaf, Riyadh, Medina.

Zone 2: Middle East, Africa & Indian Sub-Continent
Amman, Beirut, Cairo, Colombo, Khartoum, Addis Ababa, Chennai (Madras), Delhi, Dhaka, Hyderabad, Islamabad, Karachi, Kochi, Lahore, Mumbai, Peshawar, Sialkot, Faisalabad, Multan, Thiruvananthapuram.

Zone 3: Far East & Europe
Upgrade from Blue to Silver tier by miles redemption

This shows the number of miles required to upgrade from Blue to Silver tier.

<table>
<thead>
<tr>
<th>Points needed for tier upgrade (Multiples of 100 only)</th>
<th>Miles required for redemption</th>
</tr>
</thead>
<tbody>
<tr>
<td>100 and less</td>
<td>5,000 Miles</td>
</tr>
<tr>
<td>101 --- 200</td>
<td>10,000 Miles</td>
</tr>
<tr>
<td>201 --- 300</td>
<td>15,000 Miles</td>
</tr>
</tbody>
</table>
### Buying miles detailed table for members:

<table>
<thead>
<tr>
<th>Description</th>
<th>Purchase</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum award balance in members account</td>
<td>3,000 Miles</td>
</tr>
<tr>
<td>Minimum Miles per Transaction</td>
<td>1,000</td>
</tr>
<tr>
<td>Maximum Miles per transaction</td>
<td>10,000</td>
</tr>
<tr>
<td>Cost in USD</td>
<td>0.025/per Mile</td>
</tr>
<tr>
<td>Tier Level Restriction</td>
<td>Open to all</td>
</tr>
</tbody>
</table>

### Transfer miles detailed table for members:

<table>
<thead>
<tr>
<th>Description</th>
<th>Transfer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum required award balance in members account</td>
<td>3,000 Miles for Black</td>
</tr>
<tr>
<td></td>
<td>3,000 Miles for Gold</td>
</tr>
<tr>
<td></td>
<td>3,000 Miles for Silver</td>
</tr>
<tr>
<td></td>
<td>10,000 Miles for Blue</td>
</tr>
<tr>
<td>Minimum Miles per Transaction</td>
<td>1,000</td>
</tr>
<tr>
<td>Maximum Miles per transaction</td>
<td>10,000</td>
</tr>
<tr>
<td>Yearly Miles Transactions</td>
<td>100,000</td>
</tr>
<tr>
<td>Cost in USD</td>
<td>0.020/per Mile</td>
</tr>
<tr>
<td>Tier Level Restriction</td>
<td>Open to all</td>
</tr>
</tbody>
</table>
**Our international network**

<table>
<thead>
<tr>
<th>City</th>
<th>City</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abu Dhabi</td>
<td>Istanbul</td>
</tr>
<tr>
<td>Addis Ababa</td>
<td>Jeddah</td>
</tr>
<tr>
<td>Amman</td>
<td>Karachi</td>
</tr>
<tr>
<td>Athens</td>
<td>Khartoum</td>
</tr>
<tr>
<td>Baghdad</td>
<td>Kochi</td>
</tr>
<tr>
<td>Bahrain</td>
<td>Kuwait</td>
</tr>
<tr>
<td>Bangkok</td>
<td>Larnaca</td>
</tr>
<tr>
<td>Beirut</td>
<td>Lahore</td>
</tr>
<tr>
<td>Cairo</td>
<td>London Heathrow</td>
</tr>
<tr>
<td>Chennai</td>
<td>Manila</td>
</tr>
<tr>
<td>Colombo</td>
<td>Moscow</td>
</tr>
<tr>
<td>Dammam</td>
<td>Medina</td>
</tr>
<tr>
<td>Delhi</td>
<td>Multan</td>
</tr>
<tr>
<td>Dhaka</td>
<td>Mumbai</td>
</tr>
<tr>
<td>Doha</td>
<td>Muscat</td>
</tr>
<tr>
<td>Dubai</td>
<td>Najaf</td>
</tr>
<tr>
<td>Faisalabad</td>
<td>Paris</td>
</tr>
<tr>
<td>Frankfurt</td>
<td>Peshawar</td>
</tr>
<tr>
<td>Gassim</td>
<td>Riyadh</td>
</tr>
<tr>
<td>Hyderabad</td>
<td>Sialkot</td>
</tr>
<tr>
<td>Islamabad</td>
<td>Tbilisi</td>
</tr>
<tr>
<td></td>
<td>Thiruvananthapuram</td>
</tr>
</tbody>
</table>
Airport lounge facilities

If you’re a Gulf Air Silver, Gold or Black card holder departing on Gulf Air, you’re welcome to use the dedicated Falcon Gold lounges in Bahrain, Dubai and London. You may also use the facilities of the following lounges around the network.

<table>
<thead>
<tr>
<th>City/Airport</th>
<th>Lounge</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Abu Dhabi</td>
<td>Abu Dhabi Airport Hotel Lounge</td>
<td>1st floor- Immediately past Immigration</td>
</tr>
<tr>
<td>Addis Ababa</td>
<td>Cloud Nile lounge</td>
<td>Departure Area</td>
</tr>
<tr>
<td>Amman</td>
<td>Crown Lounge</td>
<td>South Terminal- 3rd floor</td>
</tr>
<tr>
<td>Athens</td>
<td>Aristotle Onassis Lounge</td>
<td>Terminal A, Airside, across from Gate A9</td>
</tr>
<tr>
<td>Bahrain</td>
<td>Falcon Gold lounge</td>
<td>Departure Area on right hand side</td>
</tr>
<tr>
<td>Bangkok</td>
<td>Louis Tavern Lounge</td>
<td>3rd Floor</td>
</tr>
<tr>
<td>Baghdad</td>
<td>Iraqi Airways First Class Lounge</td>
<td>Departure area- opposite gate 46</td>
</tr>
<tr>
<td>Beirut</td>
<td>Cedar Lounge</td>
<td>1st floor behind the Immigration departure</td>
</tr>
<tr>
<td>Cairo</td>
<td>CAA &amp; EAS Lounges</td>
<td>Departure hall</td>
</tr>
<tr>
<td>Chennai</td>
<td>Oberoi Clipper Lounge</td>
<td>1st Floor - Departure area</td>
</tr>
<tr>
<td>Colombo</td>
<td>Araliya Lounge</td>
<td>1st floor - Departure area</td>
</tr>
<tr>
<td>Dammam</td>
<td>Abdul Majeed AbuJadayel</td>
<td>Departure hall</td>
</tr>
<tr>
<td>Delhi</td>
<td>ITC Welcome Group Lounge</td>
<td>Transit area</td>
</tr>
<tr>
<td>Dhaka</td>
<td>Balaka Lounge</td>
<td>Departure hall after Immigration</td>
</tr>
<tr>
<td>Dubai</td>
<td>Gulf Air Falcon Gold Lounge</td>
<td>Concourse D</td>
</tr>
<tr>
<td>Doha</td>
<td>Oryx Lounge</td>
<td>Departure hall</td>
</tr>
<tr>
<td>Faisalabad</td>
<td>CIP Lounge</td>
<td>Departure hall</td>
</tr>
<tr>
<td>Frankfurt</td>
<td>Marco Polo Lounge</td>
<td>Terminal 2 - Transit area</td>
</tr>
<tr>
<td>Gassim</td>
<td>Tasheel lounge</td>
<td>Departure hall</td>
</tr>
<tr>
<td>Hyderabad</td>
<td>Plaza Premium lounge</td>
<td>Departure hall</td>
</tr>
<tr>
<td>Islamabad</td>
<td>CIP Lounge</td>
<td>Departure lounge</td>
</tr>
<tr>
<td>Istanbul</td>
<td>Millennium Lounge</td>
<td>1st floor - Departure area</td>
</tr>
<tr>
<td>Jeddah</td>
<td>First Class Lounge</td>
<td>Departure hall</td>
</tr>
<tr>
<td>City/Airport</td>
<td>Lounge</td>
<td>Location</td>
</tr>
<tr>
<td>-------------------</td>
<td>---------------------------------</td>
<td>----------------------------------------------------</td>
</tr>
<tr>
<td>Karachi</td>
<td>CIP Lounge</td>
<td>1st floor - Departure hall</td>
</tr>
<tr>
<td>Khartoum</td>
<td>Chief House</td>
<td>Departure hall</td>
</tr>
<tr>
<td>Kochi</td>
<td>Casino Flight Services</td>
<td>Departure area</td>
</tr>
<tr>
<td>Kuwait</td>
<td>Dasman Lounge</td>
<td>Mezzanine floor</td>
</tr>
<tr>
<td>Lahore</td>
<td>CIP Lounge</td>
<td>Departure hall</td>
</tr>
<tr>
<td>Larnaca</td>
<td>Executive Lounge</td>
<td>3rd floor - Departure area</td>
</tr>
<tr>
<td>London Heathrow</td>
<td>Falcon Gold Lounge</td>
<td>Departure hall - Terminal 4</td>
</tr>
<tr>
<td>Manila</td>
<td>Pagstop Lounge</td>
<td>4th floor- next to Hariraya Restaurant</td>
</tr>
<tr>
<td>Moscow</td>
<td>Airport Business Lounge</td>
<td>Departure hall</td>
</tr>
<tr>
<td>Mumbai</td>
<td>Clipper Lounge</td>
<td>Terminal 2BC - Transit area</td>
</tr>
<tr>
<td>Multan</td>
<td>CIP lounge</td>
<td>Departure hall</td>
</tr>
<tr>
<td>Muscat</td>
<td>Plaza Premium Lounge</td>
<td>Departure hall after Immigration and Security</td>
</tr>
<tr>
<td>Paris</td>
<td>Cathay Pacific First and Business Class Lounge</td>
<td>Air-side, Level 2, connection building between Terminals 2A and 2C</td>
</tr>
<tr>
<td>Peshawer</td>
<td>Executive Lounge</td>
<td>Beside terminal building outside departure hall</td>
</tr>
<tr>
<td>Riyadh</td>
<td>Attar First Class Lounge</td>
<td>Departure hall - gate 18</td>
</tr>
<tr>
<td>Tbilisi</td>
<td>Primeclass Lounge</td>
<td>1st floor - after Passport Control on the right hand side</td>
</tr>
<tr>
<td>Thiruvananthapuram</td>
<td>Ruby Arena</td>
<td>In Security holding area, new International</td>
</tr>
</tbody>
</table>

* Code share flights are not entitled for any lounge facilities.*
Defining

For details regarding membership Terms and Conditions, please visit http://www.gulfair.com/English/ffp/Pages/Rules.aspx

For more information or clarification, get in touch with our Worldwide Contact Centre at +973 17 37 37 37 or visit our dedicated Falconflyer page at gulfair.com/ffp

All information is accurate as of August 2017.